LAW OFFICES
FENNEMORE CRAIG
A PROFESSIONAL CORPORATION

DARCY RENFRO

Direct Phone: (602) 916-5345
Direct Fax: (602) 916-5545
drenfro@fclaw.com

OFFICES IN:
PHOENIX, TUCSON AND NOGALES
3003 NORTH CENTRAL AVENUE
SUITE 2600
PHOENIX, ARIZONA 85012-2913
PHONE: (602) 916-5000
FAX: (602) 916-5999

October 23, 2001

BY HAND DELIVERY

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

T-01051B-01-0836
T-03574A-01-0836

Re: In the Matter of the Application of Qwest Corporation for Approval of an UNE-P Amendment to the MCImetro Access Transmission Services, LLC for the State of Arizona

Dear Madam or Sir:

Please find enclosed an original and ten (10) copies of the Reciprocal Compensation Amendment to the Interconnection Agreement between Qwest Corporation ("Qwest") and MCImetro Access Transmission Services, LLC ("MCImetro"), fka MCImetro Access Transmission Services, Inc.

The Amendment is made in order to incorporate additional terms, conditions and rates for Unbundled Network Elements Combinations including Enhanced Extended Loop, Customized Routing and Shared Interoffice Transport as set forth in Attachment 1 and Exhibits A, B and C to the amendment. The Arizona Corporation Commission approved the underlying Agreement between Qwest and MCImetro on July 31, 1997 in Docket No. T-01051B-97-0479, Decision No. 60308. Enclosed is a service list for this docket.

Please contact me at (602) 916-5345 if you have any questions concerning the enclosed. Thank you for your assistance in this matter.

Sincerely,

FENNEMORE CRAIG

Darcy Renfro

DRR:njr
Enclosures

cc: Michael A. Beach, MCI WorldCom
Steve Olea, Acting Director, ACC Utilities Division
Chris Kempley, Chief Counsel, ACC Legal Division

PHX/DPOOLEMC/1235127.1/67817.179

SERVICE LIST FOR: Qwest Corporation
Docket No. T-01051B-97-0479

Mr. Timothy Berg
Fennemore Craig
3003 N. Central Avenue, Suite 2600
Phoenix, Arizona 85012

MCI WorldCom
Attn: Michael A. Beach
VP Western Telco Line Cost
MCI Plaza, Suite 600 East
6312 South Fiddlers Green Circle
Englewood, CO 80111

Mr. Christopher C. Kempley
Chief Counsel
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Mr. Steve Olea
Acting Director, Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Amendment to the Interconnection Agreement
Between
MCImetro Access Transmission Services LLC
f.k.a MCImetro Access Transmission Services, Inc.
and
Qwest Corporation
f.k.a U S WEST Communications, Inc.
ARIZONA

This Amendment to the Interconnection Agreement ("Amendment") is made and entered into by and between Qwest Corporation f.k.a. U S WEST Communications, Inc. ("Qwest") and MCImetro Access Transmission Services LLC, formerly known as MCImetro Access Transmission Services, Inc. ("MCIm"). Qwest and MCIm shall be known collectively as the "Parties".

RECITALS

WHEREAS, MCIm and Qwest entered into an Interconnection Agreement for service in the state of Arizona that was approved by the Arizona Corporation Commission ("Commission") (the "Agreement"); and

WHEREAS, the Federal Communications Commission ("FCC') recently released a new list of unbundled network elements ("UNEs") that purportedly satisfy the "necessary" and "impair" standards of section 251(d)(2) of the Telecommunications Act of 1996. See in the Matter of Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98 (rel. Nov. 5, 1999). The effective date for implementation of the Order varies, with some provisions effective on February 17, 2000 and other provisions effective on May 17, 2000; and

WHEREAS, the Agreement contains terms and conditions addressing MCIm's ability to order and Qwest's obligations to provide Network Elements individually and in combinations; and

WHEREAS, MCIm desires to access certain combinations of unbundled network elements in accordance with the FCC's November 5, 1999 Order and related state and federal regulations; and

WHEREAS, MCIm and Qwest desire to amend the Agreement with the terms, conditions and rates contained herein.

AGREEMENT

NOW THEREFORE, in consideration of the mutual terms, covenants and conditions contained in this Amendment and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. **Amendment Terms.**

This Amendment is made in order to incorporate additional terms, conditions and rates for Unbundled Network Elements Combinations including Enhanced Extended Loop, Customized Routing and Shared Interoffice Transport as set forth in Attachment 1 and its attached Exhibits A, B and C, attached hereto and incorporated herein.

2. **Effective Date.**

This Amendment shall be deemed effective upon execution.

3. **Further Amendments.**

Except as modified herein, the provisions of the Agreement shall remain in full force and effect. Neither the Agreement nor this Amendment may be further amended or altered except by written instrument executed by an authorized representative of both Parties.

The Parties intending to be legally bound have executed this Amendment as of the dates set forth below, in multiple counterparts, each of which is deemed an original, but all of which shall constitute one and the same instrument. This Amendment shall not modify or extend the Effective Date or Term of the Agreement, but rather, shall be coterminous with the Agreement.

MCImetro Access Transmission Services LLC

Authorized Signature

MICHAEL A. BEACH

Name Printed/Typed

VICE PRESIDENT

Title

9/27/01

Date

Approved as to Form
MCI WorldCom
Law & Public Policy

Qwest Corporation

Authorized Signature

L. T. Christensen

Name Printed/Typed

Director – Business Policy

Title

10/2/01

Date

ATTACHMENT 1

UNBUNDLED NETWORK ELEMENTS COMBINATIONS CUSTOMIZED ROUTING AND SHARED INTEROFFICE TRANSPORT

1. Unbundled Network Elements Combinations (UNE combinations)

1.1 General Terms

1.1.1 Qwest shall provide MCIm with non-discriminatory access to combinations of unbundled network elements including but not limited to the UNE-Platform (UNE-P) and Enhanced Extended Loop (EEL), according to the following terms and conditions.

1.1.2 Qwest will offer to MCIm UNE Combinations, on rates, terms and conditions that are just, reasonable and non-discriminatory in accordance with the terms and conditions of this Amendment and the requirements of Section 251 and Section 252 of the Act, the applicable FCC rules, and other applicable laws. The methods of access to UNE combinations described in this Amendment are not exclusive. Qwest will make available any other form of access to UNE combinations requested by MCIm that is consistent with the Act and the regulations thereunder. MCIm shall be entitled to access to all combinations functionality as provided in FCC rules and other applicable laws.

1.1.2.1 Changes in existing law, regulations or other rules relating to UNEs and UNE combinations, including additions and deletions of elements Qwest is required to unbundle and/or provide in a UNE Combination, shall be incorporated into this Amendment consistent with Part A, Section 24.3 of the Agreement. In the event the Parties cannot agree on an amendment within thirty (30) days from the date any such rules, regulations or orders become effective, then the Parties shall resolve their dispute under the applicable procedures set forth in the Dispute Resolution provisions of the Agreement.

1.1.2.2 Qwest does not allow UNE combinations to be directly connected to a Qwest finished service, whether found in a tariff or otherwise, without going through a collocation unless otherwise agreed to by the Parties. A finished service is a complete end-to-end service offered by Qwest to wholesale or retail customers, including voice messaging, DSL, access services, private lines, retail services, resold services, and Local Interconnection Services. Finished Services do not include Unbundled Network Elements or combinations of Unbundled Network Elements. Notwithstanding the foregoing, MCIm can connect its UNE Combination to Qwest's Directory Assistance and Operator Services platforms. Except as provided herein, Qwest shall not require MCIm to collocate in order to combine UNEs.

1.1.3 When ordered in combination, UNEs that are currently combined and ordered together will not be physically disconnected or separated in any fashion except for technical reasons or if requested by MCIm. Network elements to be provisioned together shall be identified and ordered by MCIm as such. When MCIm orders in combination UNEs that are currently interconnected and

functional, such UNEs shall remain interconnected and functional without any disconnection or disruption of functionality.

1.1.4 When ordered in combination, Qwest will combine for MCIm UNEs that are not ordinarily combined in Qwest's network, provided that facilities are available and such combination:

1.1.4.1 Is technically feasible;

1.1.4.2 Would not impair the ability of other carriers to obtain access to UNEs or to interconnect with Qwest's network; and

1.1.4.3 Would not impair Qwest's use of its network.

1.1.5 When ordered in combination, Qwest will combine MCIm network elements with Qwest UNEs, provided that Qwest is provided access to such facilities, facilities are available and such combination

1.1.5.1 Is technically feasible;

1.1.5.2 Shall be performed in a manner that provides Qwest access to necessary facilities;

1.1.5.3 Would not impair the ability of other carriers to obtain access to UNEs or to interconnect with Qwest's network; and

1.1.5.4 Would not impair Qwest's use of its network.

1.1.6 When elements are provisioned by Qwest in combination:

1.1.6.1 Qwest will perform testing necessary or reasonably requested by CLEC to determine that such combination and each UNE included in such combination is capable of meeting the technical parameters of the combination.

1.1.6.2 Qwest will repair and maintain such combination and each UNE included in such combination to ensure that such UNE continues to meet the technical parameters of the combination.

1.1.6.3 Qwest will cooperate with CLEC in any technically feasible testing necessary or reasonably requested by CLEC to determine end-to-end transmission and circuit functionality of such combination.

1.2 Description

For purposes of this amendment, UNE combinations are available in several categories, including, but not limited to, the following: (i) 1FR/1FB Plain Old Telephone Service (POTS), (ii) PBX Trunks (iii) Digital Switched Service (DSS) (iv) ISDN – either Basic Rate or Primary Rate, and (v) Centrex and (vi) EEL (subject to the limitations set forth below). If MCIm desires access

to a different UNE Combination, MCIm may request access through the Special Request Process set forth in Exhibit B.

Notwithstanding anything herein to the contrary, if Qwest begins to combine UNEs in additional combinations to those UNE combinations listed above for any other CLEC, Qwest will provide such additional UNE combinations to MCIm at the same time, on a nondiscriminatory basis, without requiring an amendment, provided that all UNEs making up such combination are available in MCIm's contract. If Qwest develops additional UNE combination products, Qwest will provide such new products to MCIm without the use of the Special Request Process, providing that all UNEs making up such combination are available in MCIm's contract. MCIm may be required to complete a CLEC questionnaire before ordering such products.

1.3 Terms and Conditions

1.3.1 Qwest shall provide non-discriminatory access to UNE combinations on rates, terms and conditions that are non-discriminatory, just and reasonable. The quality of a UNE Combination Qwest provides, as well as the access provided to that UNE Combination, will be equal between all CLECs requesting access to that UNE Combination; and, where technically feasible, the access and UNE Combination provided by Qwest will be provided in "substantially the same time and manner" to that which Qwest provides to itself. In those situations where Qwest does not provide access to UNE combinations itself, Qwest will provide access in a manner that provides MCIm with a meaningful opportunity to compete.

1.3.1.1 To the extent that MCIm is ordering access to a UNE Combination, Qwest will perform requested and necessary cross-connections between UNEs in the same manner that it would perform such cross-connections for its end user customers. For the period of time that Qwest provides access to the UNE combinations, MCIm will have exclusive use of the UNE Combination, except to the extent a portion of which is shared transport.

1.3.2 "UNE-P-POTS": Retail and/or Resale 1FR/1FB lines are available to MCIm as a UNE Combination. UNE-P POTS is comprised of the following unbundled network elements: Analog - 2 wire voice grade loop, Analog Line Side Port, Shared Transport and, if desired, the Vertical Features.

1.3.3 "UNE-P-PBX": Retail and/or resale PBX Trunks are available to MCIm as a UNE Combination. There are two types of UNE-P-PBX: Analog Trunks and Direct Inward Dialing (DID) Trunks. UNE-P-PBX includes the following combination of unbundled network elements: DS1 capable loop, DS-1 PRI ISDN Trunk Port, 2/4 Wire Analog Loop, Analog/DID Trunks, and Shared Transport.

1.3.3.1 Qwest will make UNE-P-PBX combinations available to MCIm upon request: DS1 Capable Loop, Basic and DID Trunks and Shared Transport. Qwest will provide MCIm with access to PBX Trunk combinations according to the standard intervals set forth in this Amendment.

1.3.4 "UNE-P-DSS": Retail and/or Resale Digital Switched Service (DSS) are available to MCIm as a UNE Combination. UNE-P-DSS is comprised of the following

unbundled network elements: DS1 Capable Loop, Digital Line-Side Port and Shared Transport.

1.3.4.1 Qwest will make UNE-P-DSS combinations available to MCIm upon request. Qwest will provide MCIm with access to UNE-P-DSS combinations according to the standard intervals set forth in this Amendment.

1.3.5 "UNE-P-ISDN": Retail and/or resale ISDN lines are available to MCIm as a UNE Combination. There are two types of UNE-P-ISDN: basic rate (UNE-P-ISDN-BRI) and primary rate (UNE-P-ISDN-PRI). UNE-P-ISDN-BRI is comprised of the following unbundled network elements: Basic ISDN Capable Loop, Digital Line Side Port and Shared Transport.. In addition, vertical features not already associated with the BRI Line Side Switch are handled ICB. UNE-P-ISDN-PRI is comprised of the following unbundled network elements: DS1 Capable Loop, PRI Trunk Port and Shared Transport.

1.3.5.1 Qwest will make UNE-P-ISDN combinations available to MCIm upon request. Qwest will provide MCIm with access to UNE-P-ISDN combinations according to the standard intervals set forth in this Amendment.

1.3.6 UNE-P-Centrex – UNE-P- Centrex is comprised of the following unbundled network elements: Analog - 2 wire voice grade loop, Analog Line Side Port, Shared Transport, Centrex Common Block and, if desired, the Centrex Features the switch is capable of providing. Because of the numerous varieties of Centrex and the complexity of the products, MCIm must contact its account representative to arrange for ordering and processing of the appropriate variety of Centrex.

1.3.6.1 MCIm may also request a service change from Centrex 21, Centrex Plus or Centron service to UNE-P-POTS. The UNE-P-POTS line will contain the UNEs established herein.

1.3.6.2 Qwest will provide access to Customer Management System ("CMS").

1.3.7 Enhanced Extended Loop (EEL) -- EEL is a combination of loop and dedicated interoffice transport. The loop/transport combination at the DS1, DS3 through OC192 or other existing bandwidths will include multiplexing and/or concentration if requested by MCIm. The loop/transport combination must provide completed end-to-end cross connection of the channels designated by MCIm. EEL transport and loop facilities may utilize DS0, DS1, DS3 through OC192 or other existing bandwidths. Qwest has two EEL offerings: "EEL-Conversion" (EEL-C) and "EEL-Provision" (EEL-P).

1.3.7.1 Unless CLEC is specifically granted a waiver from the FCC which provides otherwise, and the terms and conditions of the FCC waiver apply to CLEC's request for a particular EEL, CLEC cannot utilize combinations of unbundled network elements that include unbundled loop and unbundled interoffice dedicated transport to create a UNE Combination unless CLEC establishes to Qwest that it is using the combination of network elements to provide a significant amount of local exchange traffic to a particular end-user

customer, provided, however, if MCIm is specifically granted a waiver from the FCC, the waiver shall become effective between the Parties without a formal amendment, immediately upon the date of the FCC order granting said waiver.

Pursuant to the FCC's Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98, Supplemental Order Clarification, FCC 00-83 (June 2, 2000), the above constraint is temporary. Any modification or change to FCC 00-83 by the FCC shall be incorporated into this Amendment consistent with Part A, Section 24.3 of the Agreement.

1.3.7.2 To establish that an EEL is carrying a "Significant Amount of Local Exchange Traffic," one of the following three (3) conditions must exist:

1.3.7.2.1 Option 1. MCIm must certify to Qwest that it is the exclusive provider of an end user customer's local exchange service and that the loop transport combination originates at a customer's Premises and that it must terminate at MCIm's Collocation arrangement in at least one Qwest central office. MCIm can then use the loop-transport combinations that serve the end user to carry any type of traffic, including using them to carry 100 percent interstate access traffic. This condition, or option, does not allow loop-transport combinations to be connected to Qwest's tariffed services.

1.3.7.2.2 Option 2. MCIm must certify that it provides local exchange and exchange access service to the end user customer's Premises and handles at least one-third (1/3) of the end user customer's local traffic measured as a percent of total end user customer local dial tone lines; and for DS1 level circuits and above, at least fifty percent (50%) of the activated channels on the loop portion of the loop and transport combination have at least five percent (5%) local voice traffic individually; and the entire loop facility has at least ten percent (10%) local voice traffic; and the loop/transport combination originates at a customer's Premises and terminates at MCIm's Collocation arrangement in at least one Qwest central office; and if a loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria outlined in this paragraph. (For example, if DS1 loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria outlined in this paragraph in order for the DS1/DS3 loop/transport combination to qualify for UNE treatment). This condition, or option, does not allow loop-transport combinations to be connected to Qwest's tariffed services. MCIm may then use the loop transport combination to serve the customer as long as the active channels on the

facility, and the entire facility, are being used to provide the amount of local exchange service specified in this option, thereby offering MCIm some flexibility to use the combinations to provide other services besides local exchange service.

1.3.7.2.3 Option 3. MCIm must certify that at least fifty percent (50%) of the activated channels on a circuit are used to provide originating and terminating local dial tone service and at least fifty percent (50%) of the traffic on each of these local dial tone channels is local voice traffic (measured based on the incumbent's local exchange calling area); and the entire loop facility has at least thirty-three percent (33%) local voice traffic; and if a loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria. For example, if DS1 loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria as outlined in this paragraph in order for the DS1/DS3 loop/transport combination to qualify for UNE treatment. This condition, or option, does not allow loop-transport combinations to be connected to Qwest's tariffed services. Under this option, Collocation is not required. Under this option, MCIm does not need to provide a defined portion of the end user customer's local service, but the active channels on any loop-transport combinations, and the entire facility, must carry the amount of local exchange traffic specified in this option.

1.3.7.2.4 Immediately upon certification to Qwest through a certification letter that the combination of elements is carrying a "Significant Amount of Local Exchange" Traffic, then Qwest will provision the EEL or convert the Special Access circuit to an EEL-C. For each EEL or Special Access circuit, MCIm shall indicate in the certification letter under which local usage option, set forth in this Amendment, it seeks to qualify the circuit.

1.3.7.2.5 MCIm's local service certification shall remain valid only so long as MCIm continues to satisfy one of the conditions or options set forth in this Agreement or in the FCC's Supplemental Order Clarification in CC Docket No. 96-98, released on June 2, 2000.

1.3.7.2.6 In order to confirm reasonable compliance with these requirements, Qwest may conduct limited audits of MCIm's records, only to the extent reasonably necessary to determine MCIm's compliance with the local usage option. The following audit guidelines will be used:

(a) Qwest may, upon thirty (30) days written notice to a CLEC that has purchased loop/transport combinations as UNEs, conduct an audit to ascertain whether those loop/transport

combinations were eligible for UNE treatment at the time of conversion and on an ongoing basis thereafter.

(b) MCIm shall make reasonable efforts to cooperate with any audit by Qwest and shall provide Qwest with relevant records (e.g., network and circuit configuration data, local telephone numbers) which demonstrate that MCIm's unbundled loop-transport combination is configured to provide local exchange service in accordance with its certification.

(c) An independent auditor hired and paid for by Qwest shall perform any audits, provided, however, that if an audit reveals that MCIm's EEL circuit(s) do not meet or have not met the certification requirements, then MCIm shall reimburse Qwest for the cost of the audit.

(d) An audit shall be performed using industry audit standards during normal business hours, unless there is a mutual agreement otherwise.

(e) Qwest may not exercise its audit rights with respect to a particular CLEC (excluding affiliates) more than once in any calendar year. In the event of noncompliance, a subsequent audit shall not occur in less than sixty (60) calendar days.

(f) At the same time that Qwest provides notice of an audit to MCIm under this paragraph, Qwest shall send a copy of the notice to the Federal Communications Commission.

(g) Audits conducted by Qwest for the purpose of determining compliance with certification criteria shall not effect or in any way limit any audit rights that Qwest may have pursuant to an interconnection agreement between MCIm and Qwest.

(h) Qwest shall not use any other audit rights it may have pursuant to an interconnection agreement between MCIm and Qwest to audit for compliance with the local exchange traffic requirements set forth in this Amendment.

(i) Qwest shall not require an audit as a prerequisite to provisioning EELs.

(j) MCIm shall maintain appropriate records to support its certification. However, MCIm has no obligation to keep any records that it does not keep in the ordinary course of its business.

1.3.7.3 Qwest will not provision EEL or convert Private Line/Special Access to an EEL if Qwest records indicate that the Private Line/Special Access

is or the EEL will be connected directly to a tariffed service or if, in options 1 and 2 above, the EEL would not terminate at CLEC's Collocation arrangement in at least one Qwest central office. Qwest will promptly notify MCIm if its records indicate the above, and the Parties will work together in good faith to promptly verify Qwest's records and resolve the issue.

1.3.7.4 EEL-C is the conversion of an existing Private Line/Special Access service to a combination of loop and transport UNEs. Retail and/or resale private line circuits (including multiplexing and concentration) may be converted to EEL-C if the conversion is technically feasible and meet the terms of this UNE Section. Qwest will make EEL-Conversion Combinations available to MCIm upon request. Qwest will provide MCIm with access to EEL-Conversion Combinations according to the standard intervals set forth in this Amendment.

1.3.7.4.1 Unless MCIm is granted a waiver by the FCC, as described herein, MCIm must utilize EEL-C to provide a significant amount of local exchange service in accordance with one of the three options listed in this Amendment.

1.3.7.4.2 No private line or other unbundled loop shall be available for conversion into an EEL or be combined with other elements to create an EEL if it utilizes shared use billing, commonly referred to as ratcheting.

1.3.7.4.3 EEL-C will only be provided where existing facilities are available.

1.3.7.5 EEL-C is currently ordered using an LSR process.

1.3.7.6 EEL-P – EEL-P is a combination of loop and interoffice facilities used for the purpose of connecting an end-user customer to a CLEC switch. EEL-P is a new installation or conversion of circuits for the purpose of MCIm providing services to end user customers.

1.3.7.6.1 Terms and Conditions

1.3.7.6.2 Unless MCIm is granted a waiver by the FCC, as described herein, MCIm must utilize EEL-P to provide a significant amount of local exchange service to each end user customer served in accordance with one of the three options listed in this Amendment.

1.3.7.6.3 One end of the interoffice facility must terminate at a CLEC Collocation in a Wire Center other than the Serving Wire Center of the loop.

1.3.7.6.4 EEL combinations may consist of loops and interoffice transport of the same bandwidth. When multiplexing is requested, EEL may consist of loops and interoffice transport of different bandwidths. EEL transport and loop facilities may utilize DS0, DS1, DS3 through OC192 or other existing bandwidths.

1.3.7.6.5 When concentration capability is requested, MCIm will purchase the appropriate concentration equipment and provide it to Qwest for installation in the Wire Center.

1.3.7.6.6 Installation intervals will be equivalent to the respective Private Line Transport Service on the following web-site address: http://www.uswest.com/carrier/guides/sig/index.html.

1.3.7.6.7 Concentration capability installation intervals will be offered at an ICB.

1.3.8 Ordering

1.3.8.1 MCIm will submit EEL-P orders using the LSR process.

1.3.8.2 Qwest will install the appropriate Channel Card based on the DS0 EEL Link LSR order and apply the charges.

1.3.8.3 Requests for Concentration will be submitted using the Virtual Collocation process. Virtual Collocation intervals will be adhered to.

1.3.8.4 One service order is required when MCIm orders a single bandwidth EEL-P from MCIm's Collocation to the end user customer location. EEL Transport and EEL Links must be ordered on separate orders when multiplexing or concentration is included as part of the EEL.

1.3.~~9~~ Rate Elements

1.3.9.1 EEL Link. The EEL Link is the loop connection between the end user customer Premises and the serving Wire Center. EEL Link is available in DS0, DS1 and DS3 and higher bandwidths as they become available. Recurring and non-recurring charges apply.

1.3.9.2 EEL Transport. EEL Transport consists of the interoffice facilities between Qwest Wire Centers. EEL Transport is available in DS0, DS1, DS3, OC3, OC12 and higher bandwidths as they become available. Recurring and non-recurring charges apply.

1.3.9.3 EEL Multiplexing. EEL Multiplexing is offered in DS3 to DS1 and DS1 to DS0 configurations. All other multiplexing arrangements will be ICB. EEL Multiplexing is ordered with EEL Transport. Recurring and non-recurring charges apply.

1.3.9.4 DS0 Low Side Channelization and DS0 MUX Low Side Channelization. EEL DS0 Channel Cards are required for each DS0 EEL Link connected to a 1/0 EEL Multiplexer. Channel Cards are available for analog Loop Start, Ground Start, Reverse Battery and No Signaling.

1.3.9.5 Concentration Capability. Concentration Capability rates will be provided as an ICB. Cost recovery includes, but is not limited to, space preparation and space lease, equipment installation, cabling and associated terminations and structure installation, personnel training (if required) and delivery of required power. Recurring and non-recurring charges apply.

1.3.10 UNE-P-Centrex – UNE-P- Centrex is comprised of the following unbundled network elements: Analog - 2 wire voice grade loop, Analog Line Side Port, Shared Transport, Centrex Common Block and, if desired, the Centrex Features supported by the switch.

1.3.11 MCIm may also request a service change from Centrex 21, Centrex Plus or Centron service to UNE-P-POTS. The UNE-P-POTS line will contain the UNEs established in this Amendment.

1.3.12 Qwest will provide access to Customer Management System ("CMS").

1.3.13 MCIm may identify additional or revised UNE combinations as necessary to provide Telecommunications Services to its subscribers-. MCIm will request such additional UNE combinations in accordance with the Special Request Process set forth in Exhibit B. Qwest will provide UNE combinations to MCIm on a non-discriminatory basis.

1.3.14 The following terms and conditions are available for all types of UNE-P:

1.3.14.1 UNE-P will include the capability to access long distance service (interLATA and intraLATA) of MCIm's customer's choice on a 2-PIC basis, access to 911 emergency services, capability to access MCIm's Operator Services platform, capability to access MCIm's Directory Assistance platform and Qwest customized routing service; and, if desired by MCIm, access to Qwest Operator Services and Directory Assistance Service.

1.3.14.2 If Qwest provides and MCIm accepts operator services, directory assistance, and intraLATA long distance as a part of the basic exchange line, it will be offered with standard Qwest branding. MCIm is not permitted to alter the branding of these services in any manner when the services are a part of the UNE-P line without the prior written approval of Qwest. However, at the request of MCIm and where technically feasible, Qwest will either rebrand operator services and directory assistance in MCIm's choice of name, or not brand, in accordance with terms and conditions set forth in this Agreement.

1.3.14.3 MCIm may order Customized Routing in conjunction with UNE-P for alternative operator service and/or directory assistance platforms. MCIm shall be responsible to combine UNE-P with all components and requirements associated with Customized Routing needed to utilize related functionality.

1.3.14.4 Qwest shall provide to MCIm, for MCIm's end user customers, E911/911 call routing to the appropriate Public Safety Answering Point ("PSAP"). Qwest shall not be responsible for any failure of MCIm to provide accurate end-user

customer information for listings in any databases in which Qwest is required to retain and/or maintain end-user customer information. Qwest shall provide MCIm's end user customer information to the ALI/DMS ("Automatic Location Identification/Database Management System"). Qwest shall use its standard process to update and maintain, on the same schedule that it uses for its end user customers, MCIm's end user customer service information in the ALI/DMS used to support E911/911 services. Qwest assumes no liability for the accuracy of information provided by MCIm.

1.3.14.5 MCIm shall designate the Primary Interexchange Carrier (PIC) assignments on behalf of its end user customers for interLATA and intraLATA services. MCIm shall follow all applicable laws, rules and regulations with respect to PIC changes and Qwest shall disclaim any liability for MCIm's improper PIC change requests.

1.3.14.6 Feature and interLATA or intraLATA PIC changes or additions for UNE-P, will be processed concurrently with the UNE-P order as specified by MCIm.

1.3.15 If CLEC or Qwest's end user customer is obtaining services from Qwest under an arrangement or agreement that includes the application of termination liability assessment (TLA) or minimum period charges, and if CLEC wishes to convert such services to UNEs or a UNE Combination, the conversion of such services will not be delayed due to the applicability of TLA or minimum period charges. The applicability of such charges is governed by the terms of the original agreement, tariff or arrangement.

1.3.16 If MCIm requests that an existing resale end-user customer be converted into a UNE Combination, the resale rate will continue to apply until the date Qwest completes conversion of the order into UNE Combination pursuant to the standard provisioning intervals set forth in this Amendment.

1.3.17 When end user customers switch from Qwest to MCIm, or to MCIm from any other competitor and is obtaining service through a UNE Combination, such end user customers shall be permitted to retain their current telephone numbers if they so desire.

1.3.18 In the event Qwest terminates the provisioning of any UNE Combination service to MCIm, MCIm shall be responsible for providing any and all necessary notice to its end user customers of the termination. In no case shall Qwest be responsible for providing such notice to MCIm's end user customers. Qwest shall only be required to notify MCIm of Qwest's termination of the UNE Combination service on a timely basis consistent with Commission rules and notice requirements.

1.3.19 MCIm, or MCIm's agent, shall act as the single point of contact for its end user customers' service needs, including without limitation, sales, service design, order taking, provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, billing, collection and inquiry. MCIm's end user customers contacting Qwest will be instructed to contact MCIm; however, unless specifically

provided otherwise, Qwest may respond to questions regarding Qwest products and services when such questions are initiated by MCIm's end users.

1.3.20 Local circuit switching is not available as a UNE in certain circumstances. Where unbundled local circuit switching is one of the elements in a combination of elements, MCIm will not request UNE-P where the following conditions exist: The end-user customer to be served with the UNE Combination is an end-user customer with four access lines or more and the lines are located in density zone 1 in specified MSAs as defined earlier in this Amendment.

1.3.20.1 Access lines will be measured at the DS0 equivalent level.

1.4 Rates and Charges

1.4.1 The rates and charges for the individual unbundled network elements that comprise UNE combinations can be found in Exhibit A of this Amendment for both recurring and non-recurring application.

1.4.1.1 Recurring monthly charges for each unbundled network element that comprise the UNE Combination shall apply when a UNE Combination is ordered. The recurring monthly charges for each UNE, including but not limited to, Unbundled 2-wire Analog Loop, Analog Line Side Port and Shared Transport, are described in this Amendment and Exhibit A.

1.4.1.2 Nonrecurring charges will apply based upon the cost to Qwest of provisioning the UNE Combination and providing access to the UNE Combination. These non-recurring charges are described in this Amendment and Exhibit A.

1.4.2 If the Commission takes any action to adjust the rates previously ordered, Qwest will make a compliance filing to incorporate the adjusted rates into Exhibit A. Upon the compliance filing by Qwest, the Parties will abide by the adjusted rates on a going-forward basis, or as ordered by the Commission.

1.4.3 MCIm shall be responsible for billing its end user customers served over UNE combinations for all miscellaneous charges and surcharges required by statute, or regulation. These charges and surcharges will be consistent with the charges and surcharges for equivalent services ordered by Qwest end user customers.

1.4.4 MCIm shall pay Qwest the PIC change charge associated with MCIm end user customer changes of interLATA or intraLATA carriers. Any change in MCIm's end user customers' interLATA or intraLATA carrier must be requested by MCIm on behalf of its end user customer.

1.4.5 If an end-user customer is served by MCIm through a UNE combination, Qwest will not charge, assess, or collect Switched Access charges for interLATA or intraLATA calls originating or terminating from that end-user customer's phone after conversion to a UNE Combination is complete.

1.4.6 If the State Commission takes any action to adjust the rates previously ordered as stated above, Qwest shall have a reasonable amount of time (commensurate with the magnitude of the change) to implement system or other changes necessary to bill MCIm for Commission-ordered rates or charges associated with UNE combinations.

1.5 Ordering Process

1.5.1 All UNE combinations and associated products and services are ordered via an LSR, except EEL which is ordered via an ASR. Ordering processes are contained in this Amendment and in the UNE-P and UNE Combination Resource Guide.

1.5.2 Customer Authorization provisions, as set forth in MCIm's Interconnection Agreement applies to the ordering of UNE combinations contained in this Amendment.

1.5.3 Standard service intervals for each UNE Combination are identified in the Service Interval Tables, attached as Exhibit C. When the standard interval does apply, MCIm and Qwest will use the standard provisioning interval for the equivalent retail service. Standard intervals do not apply when certain circumstances exist as specifically set forth in other aspects of this Amendment. MCIm and Qwest can separately agree to due dates other than the standard interval.

1.5.4 Due date intervals are established when Qwest receives a complete and accurate Local Service Request (LSR) made through the IMA or EDI interfaces or through facsimile. The date the LSR is received is considered the start of the service interval if the order is received on a business day prior to 3:00 p.m. The service interval will begin on the next business day for service requests received on a weekend day or after 3:00 p.m. on a business day.

1.5.5 MCIm shall update Qwest with complete and accurate end user customer listing information for Directory Assistance, Directory Listings, and 911 Emergency Services for all end-user customers served by UNE combinations.

1.5.6 When Qwest's end user customer or the end user customer's new service provider orders the discontinuance of the end user customer's existing service in anticipation of moving to another service provider, Qwest will render its closing bill to the end user customer effective with the disconnection. If Qwest is not the local service provider, Qwest will issue a bill to MCIm for that portion of the service provided to MCIm should MCIm's end user customer, a new service provider, or MCIm request service be discontinued to the end user customer. Qwest will notify MCIm by FAX, OSS interface, or other agreed upon processes when an end user customer moves to another service provider. Qwest will not provide MCIm with the name of the other service provider selected by the end user customer.

1.5.7 For UNE combinations, MCIm shall provide Qwest and Qwest shall provide MCIm with points of contact for order entry, problem resolution, repair, and in the event special attention is required on service request.

1.6 Billing

1.6.1 Qwest shall provide MCIm, on a monthly basis, within 7-10 calendar days of the last day of the most recent billing period, in an agreed upon standard electronic billing format, billing information including (1) a summary bill, and (2) individual end user customer sub-account information consistent with the samples available for MCIm review.

1.7 Maintenance and Repair

1.7.1 Qwest will maintain facilities and equipment that comprise the service provided to MCIm as a UNE Combination. MCIm or its end user customers may not rearrange, move, disconnect or attempt to repair Qwest facilities or equipment, other than by connection or disconnection to any interface between Qwest and the end user customer, without the written consent of Qwest.

2. Customized Routing

2.1 Description

2.1.1 Customized Routing permits MCIm to designate a particular outgoing trunk that will carry certain classes of traffic originating from MCIm's end-users. Customized routing enables MCIm to direct particular classes of calls to particular outgoing trunks which will permit MCIm to self-provide or select among other providers of interoffice facilities, operator services and directory assistance. Customized routing is a software function of a switch. Customized Routing may be ordered as an application with Resale or Unbundled Local Switching.

2.1.2 MCIm may elect to route its end-user customers' traffic in the same manner as Qwest routes its end-user customers' calls using existing Qwest line class code(s). This option eliminates assignment and deployment charges applicable to new MCIm line class code(s) required for custom or unique MCIm routing requests, as described in this Amendment.

2.2 Terms and Conditions

2.2.1 Customized Routing will be offered on a first-come, first-served basis.

2.2.2 MCIm has three options by which to route its end-user customers' calls:

(a) MCIm may elect to route all of its end-user customers' calls in the same manner as Qwest routes its end-user customers' calls. This option allows MCIm to use the same line class code(s) used by Qwest and thus eliminates line class code(s) and deployment charges to MCIm.

(b) MCIm may elect to custom route its end-user customers' calls differently than Qwest routes its end user traffic. MCIm may choose different routing by traffic type, by prefix, etc. In this option, there will be a charge for the establishment and deployment of a new MCIm line class code(s). If a MCIm line class code(s) was previously established and

deployed at a particular end office, only a deployment charge will apply per new end office location.

(c) MCIm may custom route operator services or directory assistance calls to unique operator services/directory services trunks, i.e. existing feature group D trunks.

2.2.3 In options (a) and (b), and (c) above, MCIm shall provide comprehensive routing information associated with any routing request. Qwest will provide line class code(s) to MCIm for inclusion in MCIm LSR (Local Service Request).

2.3 Rate Elements

2.3.1 Charges for development of a new MCIm line class code(s) for routing of Directory Assistance and Operator Services traffic is included in Exhibit A. All other custom routing arrangements shall be billed on an individual case basis for each custom routed request.

2.3.2 Charges for the installation of new line class codes for custom routing arrangements for directory assistance and operator services traffic is included in Exhibit A. Installation charges for all other custom routing arrangements shall be billed on an individual case basis for each switch in which the code is deployed.

2.4 Ordering Process

2.4.1 MCIm shall issue a Service Inquiry form detailing its routing and facility requirements prior to a pre-order meeting with Qwest. Refer to the New Customer Questionnaire contained in the Interconnect & Resale Resource Guide for a copy of the Service Inquiry.

2.4.2 After the Service Inquiry form is completed and provided to Qwest, the pre-order meeting will be jointly established to provide Qwest with the comprehensive network plan, specific routing requirements and desired due dates.

2.4.3 Qwest will provide MCIm a detailed time and cost estimate thirty (30) business days after the pre-order meeting.

2.4.4 If custom routing is requested, MCIm shall submit a 50% deposit for the establishment and deployment of a new MCIm line class code(s). Qwest will assign a new MCIm line class code(s) and provide it to MCIm for inclusion in the LSR (Local Service Request) which MCIm will subsequently issue for deployment of the line class code(s) by Qwest.

2.4.5 If MCIm elects to route their end-users' calls in the same manner in which Qwest routes its end-user customers' calls, establishment and deployment charges for new MCIm line class code(s) will not apply. Qwest will assign existing Qwest line class code(s) and provide to MCIm for inclusion in the LSR (Local Service Request).

2.4.6 MCIm must place the associated trunk orders prior to the establishment or deployment of Line Class Codes in specific end offices.

2.5 Maintenance and Repair

Maintenance and Repair are the sole responsibility of Qwest. Reference the Maintenance and Repair processes contained in the existing Agreement currently in effect between Qwest and MCIm.

3. Shared Interoffice Transport

3.1 Description

3.1.1 Shared Transport is defined as interoffice transmission facilities shared by more than one carrier, including Qwest, between end office switches, between end office switches and tandem switches (local and access tandems), and between tandem switches.

3.2 Terms and Conditions

3.2.1 Shared Transport is only provided with Unbundled Local Switch Ports and Unbundled Network Element-Platform (UNE-P), as described in this Amendment. The existing routing tables resident in the switch will direct both Qwest and MCIm traffic over Qwest's interoffice message trunk network.

3.2.2 (moved to 2.2.2 (c))

3.2.3 Qwest has the following obligations with respect to shared transport:

3.2.3.1 Provide shared transport in a way that enables the traffic of MCIm to be carried on the same transport facilities that Qwest uses for its own traffic;

3.2.3.2 Provide shared transport transmission facilities between end office switches, between end office and tandem switches, and between tandem switches in its network;

3.2.3.3 Permit MCIm that purchases unbundled shared transport and unbundled switching to use the same routing table that is resident in Qwest's switch;

3.2.3.4 Permit MCIm to use shared (or dedicated) transport as an unbundled element to carry originating access traffic from, and terminating to, customers to whom the CLEC provide local exchange service.

3.3 Rate Elements

3.3.1 Shared Transport will be billed on a minute-of-use basis in accordance with the UNE rates described in Exhibit A.

3.4 Ordering Process

3.4.1 Shared Transport is ordered with Unbundled Line Port and Unbundled Local Switching via the LSR process. Shared transport is assumed to be the choice of routing when ordering a port, unless specified differently by MCIm. Installation intervals are incorporated in the Unbundled Line Port and are listed in the Interconnect and Resale Resource Guide.

3.5 Maintenance and Repair

3.5.1 Maintenance and Repair are the sole responsibility of Qwest.

Select the appropriate type of contract below. For cost docket changes, leave blank:		Local Billing Type			
Amendment		FCC Order Reciprocal			
			Recurring	Non- Recurring	Notes
9.8 Shared Interoffice Transport					
9.8.1	Per Minute of Use - TELRIC Based Rate		$0.001519		1
9.12 Customized Routing					
9.12.1	Development of Custom Line Class Code – Directory Assistance or Operator Services Routing Only			ICB	3
9.12.2	Installation Charge, per Switch Directory Assistance or Operator Service Routing Only			ICB	3
9.12.3	All Other Custom Routing		ICB	ICB	3
9.23 UNE Combinations					
9.23.1	UNE - P Line Splitting				
	Basic Installation Charge for UNE-P Line Splitting			$37.71	1
9.23.2	UNE-P Conversion Non-Recurring Charges				
	UNE-P POTS, CENTREX, Analog PBX Trunks				
	First			$0.68	1
	Each Additional			$0.14	1
	UNE-P Pal Manual				
	First			$16.28	1
	Each Additional			$2.71	1
	UNE-P PBX DID Trunks				
	First			$20.70	1
	Each Additional			$3.13	1
	UNE-P ISDN BRI				
	First			$15.15	1
	Each Additional			$3.13	1
	UNE-P ISDN PRI, DSS per DS1 Facility			$51.22	1
	UNE-P ISDN PRI, DSS - per Trunk				
	First			$18.85	1
	Each Additional			$3.13	1
9.23.3	UNE-P New Connection Non-Recurring Charges				
	UNE-P POTS Centrex, Analog PBX Trunks				
	First			$55.56	1
	Each Additional			$15.94	1
	UNE-P PAL Manual				
	First			$82.49	1
	Each Additional			$18.52	1
	UNE - P PBX DID - per Trunk			$177.02	1
				$241.28	1
	UNE - P ISDN BRI				
	UNE - P Trunks				
	DSS Basic Trunk - In Only, Out Only, or Two Way			$52.13	1
	DSS, ISDN PRI Adv. Trunk - In only w/DID & Hunting, or 2 Way w/DID, Hunting & A			$51.24	1
	DSS, ISDN PRI Adv. Trunk - Out Only w/Answer Sup'v			$52.54	1
	Facilities for UNE - P DSS, UNE - P ISDN PRI				
	DS1 Loop Facility (for Basic Trunk) + Multiplexing			$374.45	1
	DS1 Loop Facility (for Advanced Trunks)			$143.52	1
	DS3 Loop Facility			$143.52	1
	UNE - P PRI Configurations				

	UNE-P PRI Dedicated PRI 23 + D			$680.72	1
	UNE-P PRI Dedicated PRI 24			$652.98	1
	UNE-P PRI Dedicated PRI 23B + Back-Up D			$657.27	1
9.23.4	UNE-Combination Private Line				
	DS0/DS1/DS3/OCN/Integrated T-1 Existing Service			$41.05	1
9.23.5	Enhanced Extended Loop (EEL)				
	EEL Link				
	DS0 2-Wire			$250.19	1
	Zone 1		$18.96		
	Zone 2		$34.94		
	Zone 3		$56.53		
	DS0 4-Wire			$250.19	1
	Zone 1		$19.88		
	Zone 2		$35.86		
	Zone 3		$57.45		
	DS0 2/4 Wire Each Additional			$218.81	1
	DS1			$308.19	1
	Zone 1		$84.48		1
	Zone 2		$84.57		1
	Zone 3		$91.39		1
	Each Additional			$262.31	1
	DS3			$332.66	1
	Zone 1		$897.72		1
	Zone 2		$899.73		1
	Zone 3		$1,053.66		1
	Each Additional			$286.78	1
9.23.6	EEL C			$41.43	1
		Recurring Fixed	**Recurring Per Mile**	**Nonrecurring**	
9.23.7	EEL Transport				
	DS0			$307.95	1
	DS0 Over 0 to 8 Miles	$5.05	$0.00		
	DS0 Over 8 to 25 Miles	$5.05	$0.00		
	DS0 Over 25 to 50 Miles	$5.05	$0.00		
	DS0 Over 50 Miles	$5.05	$0.00		
	DS1			$325.92	1
	DS1 Over 0 to 8 Miles	$35.98	$0.65		
	DS1 Over 8 to 25 Miles	$35.99	$0.94		
	DS1 Over 25 to 50 Miles	$36.00	$1.75		
	DS1 Over 50 Miles	$36.00	$1.59		
	DS3			$325.92	1
	DS3 Over 0 to 8 Miles	$243.17	$13.32		
	DS3 Over 8 to 25 Miles	$246.15	$15.90		
	DS3 Over 25 to 50 Miles	$250.66	$22.91		
	DS3 Over 50 Miles	$249.26	$22.49		
	OC-3			$325.92	1
	OC-3 Over 0 to 8 Miles	$655.37	$205.64		1
	OC-3 Over 8 to 25 Miles	$660.44	$66.12		1
	OC-3 Over 25 to 50 Miles	$633.02	$86.07		1
	OC-3 Over 50 Miles	$650.60	$60.95		1
	OC-12			$325.92	1
	OC-12 Over 0 to 8 Miles	$1,837.87	$97.75		1
	OC-12 Over 8 to 25 Miles	$1,837.87	$94.58		1
	OC-12 Over 25 to 50 Miles	$1,837.87	$106.76		1

OC-12 Over 50 Miles	$1,837.87	$122.10		1
OC-48			$325.92	1
OC-48 Over 0 to 8 Miles	$6,721.78	$333.23		1
OC-48 Over 8 to 25 Miles	$6,721.78	$356.98		1
OC-48 Over 25 to 50 Miles	$6,721.78	$395.95		1
OC-48 Over 50 Miles	$6,721.78	$486.88		1
		Recurring	**Nonrecurring**	
9.23.8 Multiplexing				
DS3 to DS1		$196.85	$164.00	
DS1 to DS0		$200.08	$268.62	Ordered & 1
9.23.9 DS0 Channel Performance				
DS0 Low Side Channelization		$11.52		1
DS1/DS0 MUX, Low Side Channelization		$7.35	$239.83	1
9.23.10 Concentration Capability		ICB		3

NOTES:

* Unless otherwise indicated, all rates are pursuant to Arizona Corporation Commission Order Number 60635 in Cost Docket (Consolidated Arbitration) Number U-3021-96-448, effective January 30, 1998.

[1] Rates addressed in Arizona Cost Docket 6/27/01. (TELRIC)

[3] ICB, Individual Case Basis pricing.

EXHIBIT B - SPECIAL REQUEST PROCESS

1. The Special Request Process shall be used for the following requests:

   a. Requesting specific product feature(s) be made available by Qwest that are currently available in a switch, but which are not activated.

   b. Requesting specific product feature(s) be made available by Qwest that are not currently available in a switch, but which are available from the switch vendor.

   c. Requesting a combination of Unbundled Network Elements that is a combination not currently offered by Qwest as a standard product and:

      i. that is made up of UNEs that are defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access, and
      ii. that is made up of UNEs that are ordinarily combined in the Qwest network.

   d. Requesting an individual Unbundled Network Element that has been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access, but for which Qwest has not created a standard product, including OC-192 UDIT and EEL between OC-3 and OC-192.

2. Any request that requires an analysis of technical feasibility shall be treated as a Bona Fide Request (BFR), and will follow the BFR Process set forth in this Agreement. The BFR process shall be used for, among other things, the following:

   a. Requests for access to an unbundled network element that has not been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access,
   b. Requests for UDIT and EEL above the OC-192 level,
   c. Requests for combinations of Unbundled Network Elements that are not ordinarily combined in the Qwest network.

3. A Special Request shall be submitted in writing and on the appropriate Qwest form, which is located on Qwest's website. The form must be completely filled out.

4. Qwest shall acknowledge receipt of the Special Request within 5 business days of receipt.

5. Qwest shall respond with a preliminary analysis, including costs and timeframes, within 15 business days of receipt of the Special Request. In the case of UNE combinations, the preliminary analysis shall include whether the requested combination is a combination of elements that are ordinarily combined in the Qwest network. If the request is for a combination of elements that are not ordinarily combined in the Qwest network, the preliminary analysis shall indicate to CLEC that it should use the BFR process if CLEC elects to pursue its request.

6. All timeframes will be met unless extraordinary circumstances arise. In such a situation, CLEC and Qwest will negotiate a reasonable response timeframe.

EXHIBIT C

SERVICE INTERVAL TABLES

1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade):

a)	1-8 lines	5 business days
b)	9-16 lines	6 business days
c)	17-24 lines	7 business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 business days
b)	9-16 lines	6 business days
c)	17-24 lines	7 business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I Capable Loops that do not require conditioning:

a)	1-8 lines	10 business days
b)	9-16 lines	ICB
c)	17-24 lines	ICB

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop, 2-Wire Analog Distribution Loop:

a)	1 – 24 lines	9 business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 business days
b)	4 or more	ICB

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-8 lines	5 business days
b)	9-16 lines	6 business days
c)	17-24 lines	7 business days
d)	25 or More	ICB

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 business days
b)	9 or more	ICB

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing and Line Splitting:

24 Hours OSS
48 Hours AS

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops:

4 Hours

2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UDIT, UCCRE			
DS0	1 to 8	High Density: Five (5) Business Days Low Density: Six (6) Business Days	4 hrs. High Density 4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	4 hrs. High Density 4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	4 hrs. High Density 4 hrs. Low Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days Low Density: Eight (8) Business Days	4 hrs High Density 4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Nine (9) Business Days	4 hrs High Density 4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Ten (10) Business Days	4 hrs High Density 4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7) Business Days Low Density: Nine (9) Business Days	4 hrs High Density 4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs

3.0 Unbundled Local Switching Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested switch.	1 to 8	High Density: Five (5) Business Days Low Density: Six (6) Business Days	24 hrs. High Density 24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	24 hrs. High Density 24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	24 hrs. High Density 24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical Feature(s) (Features change without inward line activity and not impacting the design of the circuit.)	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a U S WEST standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seven (7) Business Days Low Density: ICB	24 hrs. High Density 24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density 24 hrs. Low Density

		Low Density: ICB	
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.
Unbundled Switching – DS1 Trunk Port	1 to 8 Ports	High Density: Five (5) Business Days Low Density: Six (6) Business Days	24 hrs. High Density 24 hrs. Low Density
	9 to 16 Ports	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	24 hrs. High Density 24 hrs. Low Density
	17 to 24 Ports	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	24 hrs. High Density 24 hrs. Low Density
	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message Trunk Groups • Translation questionnaire required • Routing to trunks is ordered separately as Customized Routing • DS1 trunk port & UDIT in place.	High Density 1 to 24	Seven (7) Business Days	24 hrs.
	25 to 48	Eight (8) Business Days	24 hrs.
	49 to 72	Ten (10) Business Days	24 hrs.
	73 to 96	Twelve (12) Business Days	24 hrs.
	97 to 120	Fourteen (14) Business Days	24 hrs.
	121 to 144	Fifteen (15) Business Days	24 hrs.
	145 to 168	Sixteen (16) Business Days	24 hrs.
	169 to 240	Eighteen (18) Business Days	24 hrs.
	241 or more	ICB	24 hrs.
	Low Density 1 to 24	Eighteen (18) Business Days	24 hrs.
	25 to 72	Nineteen (19) Business Days	24 hrs.
	73 to 120	Twenty (20) Business Days	24 hrs.

	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way and DID Equivalent Group (add/change/increase) DS1 trunk port in place	1 to 8 Trunks	High Density: Five (5) Business Days Low Density: Six (6) Business Days	24 hrs. High Density 24 hrs. Low Density
	9 to 16 Trunks	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	24 hrs. High Density 24 hrs. Low Density
	17 to 24 Trunks	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	24 hrs. High Density 24 hrs. Low Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN Capable Trunk-Side DS1 Trunk port in place	1 to 8	High Density: Five (5) Business Days Low Density: Six (6) Business Days	4 hrs. High Density 4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	4 hrs. High Density 4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	4 hrs. High Density 4 hrs. Low Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	• Design changes – 8 business days • Non-design changes – 5 business days • Service changes – 5 business days	New service request – 10 business days	4 hrs

4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non-FVOP requests)			N/A	Twenty (20) Business Days	

5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] **Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"**		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Flow Through, Fully Electronic (N, T Orders) **Facility Check indicates "AVAILABLE" and DISPATCH "NO"**	1 to 19 Lines	Two (2) Business Days	24 hrs OOS 48 hrs AS
	20 to 39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Simple CO Features, or Number Changes without inward line activity, or Hunting changes without inward line activity	1 to 19 Lines	Two (2) Business Days	24 hrs OOS 48 hrs AS
	20 to 39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non-payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- New Installs, Address Changes, Changes with inward line activity **Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"**	1 to 19 Lines	Next available due date as indicated by Appointment Scheduler **Note:** Appointment Scheduler minimum default interval is 2 (Two) Business Days	24 hrs OOS 48 hrs AS
	20 to 39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'- Directory Listings Changes (R Orders)	**1-10 Listings**	Two (2) Business Days	
	11 to 20 Listings	Five (5) Business Days	
	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
Conversions to UNE-P POTS- POTS Residence to UNE-P - Conversion as Specified - Simple CO Features	1 to 39 Lines	 Three (3) Business days Two (2) Business days	 24 hrs OOS 48 hrs AS
	40 or more lines	ICB	24 hrs OOS 48 hrs AS
Conversions to UNE-P POTS- UNE-P to UNE-P POTS Residence - Conversion as Is	1 to 39 Lines	Same Business Day if received before 12:00 p.m., or, Next Business Day if received later than 12:00 p.m.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
Conversions to UNE-P POTS- POTS Business to UNE-P - Conversion As Specified - Simple CO Features	1 to 19 Lines	 Three (3) Business days Two (2) Business days	 24 hrs OOS 48 hrs AS
	20 to 39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
	40 or more Line	ICB	24 hrs OOS 48 hrs AS
Conversions to UNE-P POTS- UNE-P to UNE-P POTS Business - Conversion As Is	1 to 39 Lines	Same Business Day if received before 12:00 p.m., or, Next Business Day if received later than 12:00 p.m.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Line Splitting – UNE-P POTS to UNE-P POTS with Line Splitting - Conversion As Specified	1 to 8 Lines	High Density: Five (5) Business Days Low Density: Six (6) business Days	24 hrs OOS 48 hrs AS
	9 to 16 Lines	High Density: Six (6) Business days Low Density: (9) Business Days	24 hrs OOS 48 hrs AS
	17 to 24 Lines	High Density: (7) Business Days	24 hrs OOS 48 hrs AS
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	25-39 Lines	ICB	24 hrs OOS 48 hrs AS

	40 or more Lines or if Conditioning is required	ICB High Density: Five (5) Business Days	24 hrs OOS 48 hrs AS
UNE-P Line Splitting – POTS Residence or POTS Business with Line Sharing to UNE-P POTS with Line Splitting - Conversion as Specified	1 to 8 Lines	High Density: Six (5) Business days **Low Density: Six (6) Business Days**	24 hrs OOS **48 hrs AS**
	9 to 16 Lines	High Density: Six (6) Business days Low Density: Nine (9) Business Days	24 hrs OOS 48 hrs AS
	17 to 24 Lines	High Density: Seven (7) Business Days Low Density: Ten (10) Business Days	24 hrs OOS 48 hrs AS
	25-39 Lines	ICB	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX – Conversion As Specified or Conversion As Is	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'- T1 Facility	1 to 3	Nine (9) Business Days	4 hrs
	4 or more	ICB	4 hrs
UNE-P DSS 'New'- Trunks	1 to 3 Lines	Twelve (12) Business Days	4 hrs
	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	13 or more Lines	ICB	4 hrs

Conversions to UNE-P DSS- T1 Facility	1 to 3	Nine (9) Business Days	4 hrs
	4 or more	ICB	4 hrs
Conversions to UNE-P DSS- Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'- New Installs, Address Changes, Change to add Loop (N2Q)	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'- Add or Change Feature(s), Add Primary Directory Number (PDN) to established Loop (N2Q), Add Call Appearance	1 to 10 Lines	Three (3) Business Days	24 hrs
	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Is	1 to 10 Lines	Three (3) Business Days	24 hrs
	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'- T1 Facility	1 to 3	Nine (9) Business Days	4 hrs
	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'- Trunks	1 to 3 Lines	Twelve (12) Business Days	4 hrs
	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN PRI- T1 Facility	1 to 3	Nine (9) Business Days	4 hrs
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	4 or more	ICB	4 hrs

Conversion to UNE-P ISDN PRI- Trunks	1 to 3 Lines	Twelve (12) Business Days	4 hrs
	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed- Conversions as Specified	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 - Non Designed- New Installations	1 to 10 Lines [Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
Une-P Centrex Plus Common Block Configuration Required - Establish Common Block	1 to 10 Lines - No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	11 to 21 Lines – w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
Une-P Centrex Plus Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
Une-P Centrex Plus	Per Common Block	Five (5) Business Days	24 hrs OOS

Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	(must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)		48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
Une-P Centrex Plus Common Block Configuration Required - Centrex Management System (CMS)	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)	Twenty (20) Business Days (after the initial Common Block & associated lines are installed)	N/A
Une-P Centrex Plus Common Block Configuration Required - Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hrs OOS 48 hrs AS
Une-P Centrex Plus No Common Block Configuration Required - Centrex Management System (CMS) Network Access Registers (NARs)	Additional/New Station Lines to be added to CMS	Five (5) Business Days after line is installed	N/A
	Additions	Five (5) Business Days	N/A
	Change from Non Blocked to Blocked Service	ICB	N/A

Product	Services Ordered	Installation Commitments	Repair Commitments
Une-P Centrex Plus **No Common Block Configuration Required** - Station Lines (subsequent to the establishment of the Common Block) Includes: Conversions New Lines Moves **NOTE**: On conversions, numbers are "chipped in" to the Common Block at the time of installation. Centrex Plus Service chip in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex Plus number arrangement.	1 to 10 Lines per location	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	11 to 20 Lines per location	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	21 or more Lines per location	ICB	24 hrs OOS 48 hrs AS
Une-P Centrex Plus No Common Block Configuration Required Line Feature changes/additions/ Removals	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
	20 or more Lines	ICB	24 hrs OOS 48 hrs AS
Une-P Centrex Plus No Common Block Configuration Required Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hrs OOS 48 hrs AS
Une-P Centrex Plus No Common Block Configuration Required Automatic Route Selection (ARS)	Subsequent to Common Block Installation	Twenty (20) Business Days (may be longer if the activation of ARS is tied to a Private Line facility installation)	24 hrs OOS 48 hrs AS
Product	**Services Ordered**	**Installation Commitments**	**Repair Commitments**
	Changes to	Business Days:	24 hrs OOS

	Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes	Five (5) days Ten (10) days Twenty (20) days	48 hrs AS
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
Une-P Centrex Plus **No Common Block** **Configuration Required** Uniform Call Distribution (UCD)	Per Request	Thirteen (13) Business Days	24 hrs OOS 48 hrs AS
Une-P Centrex Plus **No Common Block** **Configuration Required** Additional Numbers subsequent to initial Common Block installation **NOTE:** Additional numbers are "chipped in" to the Common Block at the time of request. Centrex Plus Service chip in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex Plus number arrangement.	Blocks (No limit on amount of numbers.)	Five (5) Business Days	N/A

6.0 Enhanced Extended Loop Service Interval Table (EEL):

Product	Services Ordered	Installation Commitments	Repair Commitments
Enhanced Extended Loop (EEL)- DS0 or Voice Grade Equivalent	1 to 8	High Density: Five (5) Business Days Low Density: Six (6) Business Days	4 hrs High Density 4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Seven (7) Business Days	4 hrs High Density 4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Eight (8) Business Days	4 hrs High Density 4 hrs Low Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop (EEL) – DS1	1 to 8	High Density: Five (5) Business Days Low Density: Eight (8) Business Days	4 hrs High Density 4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days Low Density: Nine (9) Business Days	4 hrs High Density 4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days Low Density: Ten (10) Business Days	4 hrs High Density 4 hrs Low Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop (EEL) – DS3	1 to 3 Circuits	High Density: Seven (7) Business Days Low Density: Nine (9) Business Days	4 hrs High Density 4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
Enhanced Extended Loop		ICB	24 hrs OOS

Conversions (EEL-C) – Private Line (PLTS) - Conversion as is			48 hrs AS